



## SPOS Group - COVID-19 Update and Supply Continuity

As COVID-19 continues to develop, we want to assure you that SPOS Group are taking necessary measures to ensure we can continue to supply our products and customer services in a sustainable and practical manner. Our goal is to ensure clients and partners are minimally impacted while we navigate this situation.

Currently our key supply partners are operating at near 100% capacity. Nevertheless, SPOS recognise there is a risk that any factory could be affected in the next few months. We are considering alternative factories & supply chains where possible, to be able to transfer supply should our preferred factory become affected.

Some of our customer partners are seeking to increase their own stock holdings of SPOS product in order to minimise their chance of being in short supply. SPOS will endeavour to fulfill these orders as quickly as possible, please advise if your order is of this nature. Where appropriate and possible, SPOS is also increasing the stock levels of items as far as can be done within a commercially feasible framework.

Shipping and freight are other areas of possible delay or risk, and SPOS have been advised by our various freight suppliers that they are working to mitigate these risks as best as possible. You will see differences in your deliveries with POD's no longer being signed, instead drivers will be asking for the name of the person responsible for the receipt of the goods, and this will be provided as POD if requested.

SPOS will certainly update you as this situation develops and we navigate through effective approaches. We will continue to support and prioritise our clients and assist where possible.

If you do have any concerns, please do not hesitate to reach out to [sales@nzpos.co.nz](mailto:sales@nzpos.co.nz) or to your Account Manager directly.

*For any enquiries, please contact our friendly staff at [sales@nzpos.co.nz](mailto:sales@nzpos.co.nz)  
Or simply visit our website and submit a contact form at <https://www.spos.co.nz/>*

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